



ALPHA MEDICAL CENTRE

Shop 69, Seven Hills Plaza, 224 Prospect Highway SEVEN HILLS NSW 2147

Tel: (02) 9679 8999 Fax: (02) 9831 2411

Please ring 9679 8999 for an appointment

Welcome to Alpha Medical Centre:

Alpha Medical Centre is a bulk billing, AGPAL accredited family practice. We have a commitment to general practice and to the continued medical education of our doctors and staff. Our doctors' philosophy is to provide comprehensive medical and preventative care. We also have [Douglass Hanly Moir pathology collection on site.](#)

Consultation Fees:

The practice bulk bills patients with valid Medicare cards for medical consultations. Private patients without Medicare will be charged \$50 for a standard consultation or \$85 for a longer consultation. Our receptionist or your doctor can advise you of any other costs not covered by Medicare.

Practice Hours: Monday to Friday: 8:30am – 6:00pm Saturday: 8:30am – 1pm Sunday: 9:00am – 1:00pm

Appointments:

Appointments are preferred and each appointment is for one patient only. Normal appointments may be booked online or by phone on 9679 8999. Please let the receptionist know if you would like to book a long appointment or if you need to book for additional family members. Sometimes delays can occur due to emergencies and other circumstances beyond our control but we do our best to minimise your waiting time. If you are unable to attend your appointment please phone to cancel so that we can offer that appointment to another patient. If an interpreter service is required, we are able to arrange this for you; please advise us when making an appointment.

Doctors and Staff

Dr Con Paleologos trained at Westmead and Royal Prince Alfred Hospitals. He has a special interest in skin cancer care, pregnancy care, children's health, asthma care, men's health, diabetes management, occupational medicine and preventative health. Also speaks Greek.

Dr Tony Wong trained at Westmead, Blacktown and Nepean Hospitals. He has a special interest in skin cancer care, pregnancy care, men's health, diabetes management, occupational medicine and preventative health. Also speaks Cantonese.

Dr Jennifer Foong trained at Westmead and Concord Hospitals. She has an interest in skin cancer care, travel medicine, aviation medicine and cardiology.

Dr An Dao trained at Westmead, Blacktown, Concord and Canterbury Hospitals. Dr An has a special interest in mental health, cardiovascular medicine, respiratory and diabetes. She holds a Diploma of Child Health and a Certificate in Family Planning. She also speaks Vietnamese.

Dr Simone Dombroski is interested in women's health, child and adolescent health and chronic care. Dr Simone holds a Diploma of Child Health and Mental Health. She also does Implanon insertion and removal.

Dr Charles Ayesa trained at Liverpool and Fairfield Hospitals. He has undertaken further studies through the Skin Cancer College of Australasia. Dr Charles also does implanon insertion and removal.

Dr Cameran Azad has a Master of Medicine in the Field of Skin Cancer from the University of Queensland, an Australian Dermatology Diploma from the Australian Institute of Dermatology. He is an accredited Skin Cancer Doctor by Skin Cancer College Australasia.

Dr Vineet Sahai specialises in skin checks and procedures and does a session on Monday mornings.

Registrars: Dr Cheryl Rangiah, Dr Nikki Gillot and Dr Aaron Wong have joined our practice while completing their Fellowship of the RACGP. Dr Saman Daneshjoo will be working with us until February 2020.

Practice Nurses Amanpreet, Mary and Emily are our Registered Nurses who can assist with child immunisations, vaccinations, dressings, spirometry and audiometry.

Receptionists Deborah, Emily, Shristi, Ivana, Abbey, Liza, Donnelle, Vera and Melissa are the support staff. They are experienced medical receptionists and are happy to assist patients in any way they can.

List of Services

• Children's Health and Immunisation	• Travel Medicine	• Asthma Care and Management
• Women's Health	• Pre-Employment Medicals	• Diabetes Care and Management
• Pregnancy Share Care (with Blacktown and Westmead Hospitals)	• Hearing Tests	• Heart and Lung testing
• Men's Health	• Sports Medicine	• Full General Check-Ups
• Family Planning	• Workers Compensation	• Skin Cancer Checks (Mole scanner)
• Weight Loss	• Minor Operations	• Skin Cancer surgery

Reminder System

Our practice is committed to preventative care. Your doctor will seek your permission to be included on our reminder system. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. We also participate in the state/territory reminder system. If you do not wish to be part of this system please let your doctor or the receptionist know. Please ensure that your contact details are up to date with the receptionist.

Home Visits

Home visits are available for regular patients who live within 5km of the practice, who cannot come to the surgery due to ill health. All effort should be made to bring the patient to the surgery due to the availability of emergency facilities.

After Hours

For medical emergencies, dial **000**. For after hours, home visits please call **8724 6300**. The closest public hospital to the surgery is Blacktown Hospital on Blacktown Road, dial **9881 8000**

Accidents and Emergencies

If you have a medical emergency, please notify us before you leave to attend the practice as the doctor will be able to advise you of the appropriate course of action and to prepare for your arrival.

Telephone access to doctors

The doctors may be contacted during normal surgery hours. If the doctor is with a patient, a message will be taken and the reception staff will advise you when it is likely that the doctor will return your call. If your call is concerning a medical emergency, please let the receptionist know and you will be put straight through to your doctor.

Getting the results of any test or procedure

Your doctor will advise when they expect the results to arrive at the practice. Call the surgery to make an appointment with your doctor to find out your results and ask what they mean for your care. We do not give results via phone, email or SMS.

Prescriptions

Prescriptions may be written during a consultation. If you need repeat prescriptions, we ask that you make an appointment to see one of our doctors, where the condition for which the prescriptions are written can be checked.

Referrals

Referrals to a specialist may be made during the consultation. Standard referrals are valid for one year so please ensure you book an appointment before your referral runs out. Please ask about the fee payable when you book your specialist appointment.

Management of your personal health information

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. Patients of our practice have the right to access their personal health information under the Privacy Amendment (Private Sector) Act 2000. Please ask for a copy of our Privacy Policy. Patients may request in writing for their health records to be transferred to a GP at another practice. For medico-legal reasons, our practice retains the original record and provides the new GP with a summary or a copy. A fee of \$30 per patient is charged for health records copied onto disc. If you require paper copies the fee depends on the size of the file. Please organise payment at reception. Please ask for a copy of our Privacy Policy. We abide by the ten National Privacy Principles available at <http://www.privacy.gov.au/health/index.html>

Additional Information

The **Enhanced Primary Care Program** is a preventative care program for adults and children who are at risk or have developed certain chronic conditions such as asthma, ADHD, cancer, rheumatoid arthritis, diabetes or heart disease. Under this program, Medicare will subsidise some visits to other health professionals. Your doctor can tell you if you are eligible for any of the **Enhanced Primary Care Programs** below:

- GP Management Plan
- Asthma Management Plan
- 45-49 year old health check
- Health assessments for people aged 75 and over
- Psychology services for Adults and Children

Feedback

We always welcome comments and suggestions regarding the care you receive at this practice. Please feel free to talk to the doctor or the receptionist. You may prefer to Email us at frontdeskone@alphamedicalcentre.com.au or use our suggestion box. We will try our best to resolve any issues to obtain the best outcome. If the problem cannot be resolved in this manner, you may contact the Health Care Complaints Commission on (02) 9219 7444 or www.hccc.nsw.gov.au

We have a no smoking policy inside the surgery